# Subaru blueconnect® Hands-free System User Tips



- Your cell phone is inside your Subaru and turned ON with adequate battery charge and signal strength
- · Your cell phone is not set on "Auto Answer", "Silent" or "Vibrate"
- Your cell phone's Bluetooth® setting is ON or "Discoverable" at all times
- Your cell phone has been properly paired with blueconnect®
   (refer to your cell phone and blueconnect® User Manuals for pairing instructions)
- Your ignition is ON (can be in auxiliary mode)

#### To activate blueconnect® and use voice commands:

- · Reduce ambient noise (e.g., roll up windows, turn air/heat settings to low)
- Wait for the beep after blueconnect<sup>®</sup> says "blueconnect<sup>®</sup> is ready"
- Face windshield when speaking (being too close to microphone can cause reverberation)
- Speak clearly, using a normal tone of voice (not too slow, loud or soft)
- Use commands specified in your blueconnect® User Manual

"SET UP" "PHONEBOOK" "ENGLISH"
"PAIR" "TRANSFER CALL" "FRANCAIS"
"CALL" "HELP" "EMERGENCY"
"DIAL" "SEND" "CANCEL"

• Speak without pauses (e.g., say "Dial 905-568-4959" or "Call Mother")

## To store names in a blueconnect® phonebook:

- Avoid storing names that are single-syllable or rhyme with other names Instead of: Jen, Len, Ken Use: Jennifer, Leonard, Kenneth
- Store contacts under unique names and descriptions

Instead of: Ralph Use: Ralph Smith

Instead of: Home Use: My House, Mom and Dad's

# To receive incoming calls:

• Press the PHONE button to connect to caller, not the VR button

## To call phone numbers with extensions:

- Command blueconnect® to "CALL" (plus contact name and location) or "DIAL" (plus number)
- When automated system asks for extension, press VR button and say "1234" (ext. number) "SEND"

## To continue calls when leaving your Subaru:

 Press barge button and say "TRANSFER CALL" (call will be sent back to your phone)

### Contact your Subaru Dealer if any of the following occur:

- Blueconnect® lights don't come on at vehicle start-up
- Blueconnect® has white lights but there is no blue light
- · Poor sound quality does not improve
- You do not hear blueconnect<sup>®</sup> voice prompts
- You are unable to press blueconnect<sup>®</sup> buttons

#### FREQUENTLY ASKED QUESTIONS

- Q. How do I transfer numbers in my phone to my blueconnect® phonebook?
- A. Some phone and service provider combinations allow you to download your phonebook directly; others are more restrictive. Refer to page 11 of your blueconnect® User Manual for instructions.
- Q. Can I store extension numbers in my phonebook?
- A. No, blueconnect® does not have this feature.
- Q. How do I pair a phone without losing my phonebook information?
- A. Your phonebook is independent (not linked to any phone). Stored numbers remain in your phonebook until deleted.
- Q. How do I get my ring tones to work?
- A. Blueconnect® does not support ring tones.
- Q. I can hear callers but they can't hear me. What's wrong?
- A. Check your phone's signal strength and make sure blueconnect<sup>®</sup> is not MUTED.

#### Subaru and Bluetooth®

Take your calls on the road and keep your hands on the wheel.



